

Pharmacy Service Administrative Organizations

Empowering Independent Pharmacies and Increasing Operational Efficiency



Independent pharmacies rely on Pharmacy Service Administrative Organizations (PSAOs) to interact with third-party payers and Pharmacy Benefit Managers (PBMs). By representing a network of independent pharmacies, PSAOs are able to elevate their collective power. PSAOs relieve administrative burdens for these small business owners and empower them to focus on patient care.



Support local, independent pharmacies and help coordinate interactions with national PBMs and third-party payers (public and private health plans)



Simplify pharmacy administration and enhance efficiency through central pay, reconciliation services, credentialing programs, claims processing support and other offerings.



Enhance pharmacy performance through tools, technology and resources, supported by expertise from industry professionals.



Help PSAO members navigate managed care in an evolving healthcare landscape.



Empower community pharmacies and enable staff to focus their time and attention on helping patients.

PSAOs are one of the many ways distributors support their pharmacy customers, enabling them to focus on patient care and their business.

To learn more about how distributors serve as a critical partner and empower pharmacies in communities across the country visit: www.HealthDelivered.org/Pharmacy | [@HDACConnect](https://twitter.com/HDACConnect)